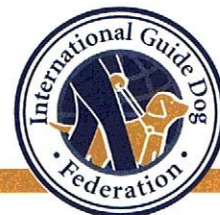


International Guide Dog Federation



Maria Gerstmann
Ilztaler REHA-Hundeschule
Neudorfberg 78
A-8211 Großpesendorf
Austria

July 18th, 2011

Dear Maria,

It is my great pleasure to inform you that, following the assessment undertaken of your organisation by Malcolm Driver, the IGDF Board and the Accreditation Committee are delighted to grant Ilztaler REHA-Hundeschule full membership of the International Guide Dog Federation (IGDF).

Accreditation by the IGDF means that your organisation has been measured against our high standards, evaluated by an experienced and well-trained Assessor, and passed our test. Your accreditation means that Ilztaler REHA-Hundeschule is among the best in the world in providing dogs to guide people who are blind or visually impaired.

The other Board Directors join me in congratulating you and your organisation on its great achievement in setting up a guide dog service for blind and partially sighted people in Austria which complies with the current IGDF standards.

In the meantime, if you need any further information or have any questions, please do not hesitate to contact me.

Best Regards,

A handwritten signature in cursive script that reads 'Jane Thornton'.

Jane Thornton
Chair of the IGDF Board

Hillfields, Burghfield Common, Reading, Berkshire, RG7 3YG, United Kingdom.

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